

PROACT-PLUS

A new approach to reducing your prescription costs!

ProAct is revolutionizing your prescription drug coverage. Our unique **ProActPLUS** strategy offers a suite of services to drive enhanced benefits and savings to you—the member. Listed below are a few items ProAct wants you to know about your **ProActPLUS** benefit enhancement:

PRESCRIPTION REFILLS

To ease the transition, ProAct recommends that you obtain a refill on your prescription(s) before the plan change occurs. This will eliminate the need to obtain your prescription right after the 1st of the month and gives the pharmacy ample time to realize the change in pharmacy benefits. **If you receive a rejection** at the pharmacy for your first refill after the transition, please **DO NOT LEAVE THE PHARMACY**. Contact a **ProActPLUS Case Coordinator** at 877-635-9545.

SPECIALTY UTILIZERS

If you are prescribed an eligible specialty medication, you will be contacted by a **ProActPLUS Case Coordinator** to assist you with lowering your specialty out-of-pocket costs. Significant savings are available through manufacturer programs—reducing the cost of specialty drugs.

COPAY ASSISTANCE

ProActPLUS offers a full-service copay assistance program. If you experience a change in your copay at the pharmacy, please advise the pharmacy to apply the copay card they have been provided since your last fill. This should lower the cost back down. If it does not please contact a **ProActPLUS Case Coordinator** immediately at 877-635-9545. The copay optimization program is intended to provide valuable savings on brand-name medications, with zero disruption or engagement on your behalf.



ProActPLUS is a 100% concierge, member-centric program. As a ProAct member, there is no enrollment required. ProAct recommends carefully reviewing all information received during open enrollment, or in your new member packets. The change to ProAct should be as undistruptive as possible, so we recommend always calling us before leaving the pharmacy for any questions about the way your prescription is processing. Our **ProActPLUS** Help Desk is available Monday - Friday, 8 a.m. - 5 p.m. EST.